

# Housing Resource Guide

## Eviction & Rental Assistance

### Housing Equality Center

The Housing Equality Center offers a variety of programs and services to the general public to ensure that consumers have access to housing and understand their rights under fair housing laws.

[www.equalhousing.org](http://www.equalhousing.org)

Phone: 267-419-8918

Phone: 866-540-FAIR (3247)

Email: [info@equalhousing.org](mailto:info@equalhousing.org)

### Legal Aid of Southeastern PA

Free civil legal aid for low-income, vulnerable people in Bucks, Chester, Delaware & Montgomery counties.

[www.lasp.org](http://www.lasp.org)

Toll Free Helpline: 1-877-429-5994

Domestic Abuse Helpline: 1-855-980-6924

Montgomery County Headquarters (Norristown)

625 Swede Street

Norristown, PA 19401

Phone: 610-275-5400

Willow Grove Outreach Office

102 Old York Road, Suite 303

Willow Grove, PA 19090

### Your Way Home – Emergency Rent & Utility Coalition (ERUC)

Your Way Home is Montgomery County's unified and coordinated housing crisis response system for families and individuals experiencing homelessness or at imminent risk of homelessness. The ERUC programs provides eligible residents with rent and/or utility assistance.

<https://yourwayhome.org/eruc>

Phone: 2-1-1

- For a household to be eligible for the ERUC program, it must meet the following requirements:
  - o Household must reside in Montgomery County at the time of application, AND
  - o One or more individuals in the household has qualified for unemployment benefits or experienced a reduction in household income, incurred significant costs, or experienced other financial hardship due, directly or indirectly, to the COVID-19 pandemic, AND

- The household can demonstrate a risk of homelessness or housing instability, AND
- Household must be at or below 80% of Area Median Income at the time of application.
- To apply for the ERUC program, residents of Montgomery County who have experienced a COVID hardship and are in need of rent and/or utility assistance should call 2-1-1 or text your zip code to 898-211.
- Residents of Montgomery County can also apply by contacting one of Your Way Home's six partner organizations:
  - ACLAMO
    - [www.aclamo.org](http://www.aclamo.org)
    - Norristown area phone: 610-277-2570
    - Pottstown area phone: 610-970-2134
  - Family Services of Montgomery County
    - [www.fsmontco.org](http://www.fsmontco.org)
    - Email: [ERU@fsmontco.org](mailto:ERU@fsmontco.org)
    - Phone: 610-630-2111 ext. 235
  - Manna on Main Street
    - [www.mannaonmain.org/need-help/getting-help/](http://www.mannaonmain.org/need-help/getting-help/)
    - Phone: 215-855-5454
  - YWCA Tri-County Area
    - [www.ywcatricountyarea.org/ERUC](http://www.ywcatricountyarea.org/ERUC)
  - CADCOM
    - [www.cadcom.org/pre-screen-form-eruc-cadcom](http://www.cadcom.org/pre-screen-form-eruc-cadcom)
  - Pottstown Cluster of Religious Communities
    - [www.pottstowncluster.org/covidrentutilityassistance](http://www.pottstowncluster.org/covidrentutilityassistance)
    - Phone: 484-393-5441

### Property Tax/Rent Rebate

The Property Tax/Rent Rebate Programs allows eligible Pennsylvanians to receive a rebate on their PA property tax or rent.

[www.revenue.pa.gov/ptrr](http://www.revenue.pa.gov/ptrr)

Phone: 1-888-222-9190

- The rebate program benefits eligible Pennsylvanians age 65 and older; widows and widowers age 50 and older; and people with disabilities age 18 and older. The income limit is \$35,000 a year for homeowners and \$15,000 annually for renters, and half of Social Security income is excluded. Spouses, personal representatives or estates may also file rebate claims on behalf of claimants who lived at least one day in the year they are filing for and meet all other eligibility criteria.
- The maximum standard rebate is \$650, but supplemental rebates for qualifying homeowners can boost rebates to \$975.
- Pennsylvanians can visit [my.path.pa.gov](http://my.path.pa.gov) to file their Property Tax/Rent Rebate Program applications. Applicants will be asked to provide specific information on their income and rent/property taxes. Applicants should check the Property Tax/Rent Rebate Program instruction booklet to learn which information they will need to input/upload to complete the process. The instruction booklet is available online at [www.revenue.pa.gov/ptrr](http://www.revenue.pa.gov/ptrr).

- Applicants who wish to file a paper application form may obtain Property Tax/Rent Rebate claim forms (PA-1000) and related information on the Department of Revenue's website or by calling 1-888-222-9190.
- Deadline: Applications must be postmarked by June 30.

## Foreclosure & Mortgage Assistance

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Willow Grove, PA 19090

### CLARIFI

Clarifi has helped more than 750,000 families throughout Philadelphia and the Delaware Valley to reach their financial goals.

[www.clarifi.org](http://www.clarifi.org)

Phone: 215-563-5665

Email: [ClarifiTeam@clarifi.org](mailto:ClarifiTeam@clarifi.org)

Jenkintown Office

Jenkintown Plaza

101 Greenwood Avenue

Suite 340

Jenkintown, PA 19046

Financial Empowerment Center for People's Emergency Center

People's Emergency Center

3939 Warren Street

Philadelphia, PA 19104

### Pennsylvania Housing Finance Agency

The Pennsylvania Housing Finance Agency works to provide affordable homeownership and rental apartment options for older adults, low- and moderate-income families, and people with special housing needs.

[www.phfa.org](http://www.phfa.org)

Phone: 1-855-827-3466

PHFA Headquarters  
Pennsylvania Housing Finance Agency  
211 North Front Street  
Harrisburg, PA 17101

### U.S. Department of Housing and Urban Development (HUD)

HUD has a number of programs to assist homeowners who are at risk of foreclosure and otherwise struggling with their monthly mortgage payments.

[www.hud.gov](http://www.hud.gov)

Phone: 202-708-1112

Philadelphia Regional Office  
The Wanamaker Building  
100 Penn Square East  
Philadelphia, PA 19107-3380  
Phone: 215-656-0500

### Fair Housing Rights Center in Southeastern Pennsylvania (FHRC)

FHRC works cooperatively and collectively with other fair housing agencies to provide innovative and effective services to the public for the prevention and elimination of housing discrimination throughout the Greater Philadelphia region.

[www.fairhousingrights.org](http://www.fairhousingrights.org)

Phone: 267-332-8304

Email: [support@fairhousingrights.org](mailto:support@fairhousingrights.org)

FHRC Office  
104 Schuylkill Ave  
Tamaqua, PA 18252

### Genesis Housing Corporation

Genesis Housing Corporation is dedicated to the development of affordable housing, neighborhood revitalization, and the education of consumers on housing and financial issues.

[www.GenesisHousing.org](http://www.GenesisHousing.org)

Phone: 610-275-4357

Email: [info@genesishousing.org](mailto:info@genesishousing.org)

Genesis Housing Corporation Office  
Montgomery County Human Services Building  
1430 DeKalb Street  
Suite 2020  
Norristown, PA 19401

## Making Home Affordable Program

Housing counseling experts are available around-the-clock at no cost to you and assistance is available in more than 170 languages. They can help you understand your options, design a plan to suit your individual situation, and prepare your application.

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov)

Phone: 888-995-4673

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Phone: 267-419-8918

Phone: 866-540-FAIR (3247)

Email: [info@equalhousing.org](mailto:info@equalhousing.org)

## Montgomery County Housing Authority

The Montgomery County Housing Authority, in partnership with community organization, agencies and local governments, provides housing and homeownership opportunities for low and moderate income persons and families.

[www.montcoha.org](http://www.montcoha.org)

104 W Main Street, Suite 1

Norristown, PA 19401

Phone: 610-275-5720

Email: [Info@montcoha.org](mailto:Info@montcoha.org)

## Homelessness Assistance

### Your Way Home – Emergency Shelter

Dial 2-1-1 if you are in Montgomery County and experiencing or at risk of experiencing homelessness. This 24/7 helpline offers toll-free assistance in an effort to connect callers to the help, supports, and information they are looking for.

<https://yourwayhome.org/211>

Phone: 2-1-1 or 1-866-964-7925

- Call Center operators at 2-1-1 have up-to-date data about which providers have space available if the caller needs emergency shelter. By dialing 2-1-1, callers gain free, confidential access to thousands of programs and services that can help improve the quality of their lives.

## Housing Support for Individuals/Families of Domestic Violence

### Laurel House

Laurel House is dedicated to the vision of ending domestic violence in each life, home, and community. Laurel House offers emergency shelter services for victims of domestic abuse and their children.

[www.laurel-house.org](http://www.laurel-house.org)

24-hour Hotline: 1-800-642-3150

Text "HOPE" to 85511

Phone: 610-277-1860

Email: [info@laurel-house.org](mailto:info@laurel-house.org)

### Emergency Shelter

Domestic abuse victims and their children are provided with the following services, free of charge, while staying at Laurel House's emergency shelter:

- Up to 30 days of shelter
- Individual and group counseling
- Advocacy services
- Case management
- Legal representation
- Food, clothing, toiletries, linens, and more

### The Purple Shelter Project

The Purple Shelter Project was created to meet a need for survivors who have been accepted into Laurel House's shelter but do not want to leave their pets behind. While survivors are staying in our shelter, their pets will be cared for in a safe environment at Francisvale Home for Smaller Animals.

### Bridge Housing

Laurel House's transitional housing programs provide a "bridge" between their shelter and independent community living. The goal of the program is to enable families to become self-sufficient and help reduce the risk of having them return to a domestic violence situation.

### Women's Center of Montgomery County

The Women's Center of Montgomery County provides a range of services for victims of domestic violence, including assistance locating emergency shelter, affordable and/or temporary housing.

[www.wcmontco.org](http://www.wcmontco.org)

24-Hour Toll-Free Hotline: 800-773-2424

Wyncote Office Phone: 215-635-7344

Email: [wcremail@womenscentermc.org](mailto:wcremail@womenscentermc.org)